

Payment and Cancellation policies

1.For Air Ambulance Service, Private Jet Rental, and Charter Helicopter

Payment terms :-

100% payment is required at the time of booking.

Cancellation Charges:-

Cancellation charges for air ambulance, private jet rental, and charter helicopter services will be levied as follows:

1. 10%: Against flight preparation charges if the flight is canceled due to “force majeure” reasons.
2. 25%: If canceled 6 days prior to the scheduled departure.
3. 50%: If canceled less than 6 days but more than 72 hours prior to the scheduled departure.
4. 100%: If canceled less than 72 hours prior to the scheduled departure.

Additional Notes

- Any cancellations or changes that cannot be executed due to operational reasons, lack of permissions, or other issues after the commencement of the flight program will be treated as last-minute cancellations, and the cancellation clause of 100% charges will apply.
 - Air Ambulance Cancellation: 100% of the cost will be charged for cancellations due to any reason, including the death of a patient or incorrect information provided regarding the patient’s fitness for airlifting.
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Bank Details

Option	Bank
Option 1	Blueheights Aviation Private Limited Account No: 629405044151 Bank: ICICI Bank, Nehru Place, Delhi - 19 IFSC Code: ICIC0006294
Option 2	Blueheights Aviation Private Limited Account No: 50200057466945 Bank: HDFC Bank, Nehru Place, 89 Hemkunt Chambers, New Delhi - 110019 IFSC Code: HDFC0001374

2. For Chardham Yatra by Helicopter

- **Advance Booking Deposit**

To secure your seat for the Chardham Helicopter Tour, an initial deposit of 35% of the total amount is required at the time of booking.

- **Balance Payments**

The remaining balance must be paid at least 40 days prior to the date of arrival at Dehradun. Timely payment ensures smooth arrangements for your tour.

- **Final Payment Policy**

Passengers will not be allowed to board the helicopter or commence the tour unless the full and final payment has been completed.

Important Notes

- Please ensure timely payment of both the advance deposit and the remaining balance to avoid cancellation of your booking.
- If you have any payment-related questions or require assistance, feel free to contact our dedicated support team.

Cancellation Policy

If passengers cancel their booking prior to or after the commencement of the tour, the following cancellation charges will be applicable:

Cancellation Period	Charges
More than 90 days	25% of Total Cost
60-90 days	40% of Total Cost
30-60 days	50% of Total Cost
Less than 30 days	No Refund
No Show	No Refund
After Commencement of Tour	No Refund